

Karen Hedges
The Beach House
Element
Burleigh Heads, Qld 4220

16th December 2010

Hi James,

Thank you so much for working your magic on our apartment at Verve when we moved out last week.

Moving house can be an absolute nightmare and the fact that we could pack our lives up into a zillion boxes and shut the door of the apartment behind us when the removalists had finished loading to follow them to our new abode, knowing that you would take care of the chaos left behind, was a HUGE relief.

When I went back the next day to do the inspection with the owner and the Real Estate Agent, none of us could believe our eyes. It was like we were inspecting a brand new apartment, not one that had been tenanted for 3 years to 2 different tenants. The owner had decided to move in himself so his expectations were higher than if he was just reletting it, plus he is particularly fussy, so I was extra thrilled to see the look of amazement on his face!

I knew you and your team would do a fabulous job James, as you had worked your magic on the apartment after those incredible dust storms prior to us moving in last Christmas. However, you even surpassed my expectations, which is pretty difficult to do!

I will be telling all of my friends, and anyone else who will listen that you and your team are the only ones to consider when it comes to cleaning services. No wonder you are incredibly busy, but definitely worth waiting for!

Best regards,

Karen Hedges